

Technical Support:

- If you have 2 failed attempts at logging on with username and password, please click on forgot username/password to insure you do not get locked out of myuhc.com
- If you forgot your username and password and you have taken the health assessment in the past then you are already registered. The system will not allow you to re-register as a new user.
- After clicking on forgot username/password and filling out the information requested you will be asked your security question that you previously chose when you first registered. If you answer the security question wrong, after 3 failed attempts, the system will lock you out and a message will appear stating that a security code is being mailed out to you.

If this happens, you need to call myuhc.com technical support at 877-844-4999 to have your account reset today. You need to request the technical support representative to reset your account because this is the last day you can take the Health assessment.

- If you have to reset your account, you will need to click “register now”. Please pick a different username. Using the same username can cause an error that can take weeks to fix. You may use the same password as before.
- If you don’t have your card on you and myuhc.com is asking your subscriber/member ID number, you can provide your social security number. The group number is 707837.

Technical Support

myuhc.com technical support:
1-877-844-4999 Monday, Friday.
8 a.m. 10p.m. (EST)

1-866-868-5484 Monday-Friday, 8 a.m. - 10 p.m. (EST)

Tony Aristy
Wellness Program Coordinator
401.222.6270
tony.aristy@hr.ri.gov