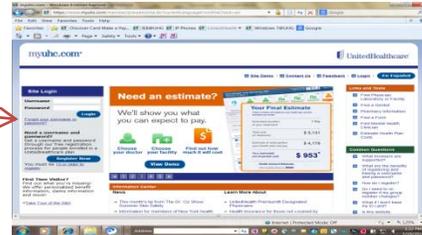


myuhc.com®

step-by-step forgot username/password process

Step 1: Go to myuhc.com and click on the "Forgot your username or password" link.

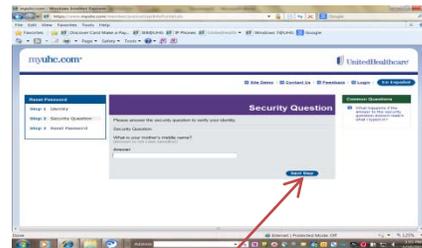


Step 2: Enter your name, date of birth and account numbers from your health plan ID card. If you do not have your ID card, click on the link to use your Social Security number.



click next step

Step 3: Answer the security question



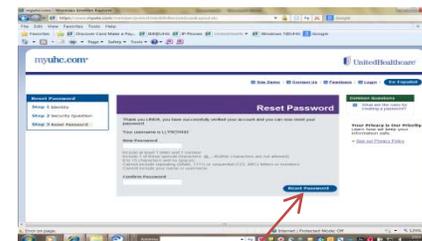
click next step

Step 4: myuhc will provide you with your username.

You must create a new password.

Password requirements:

- Include at least 1 letter and 1 number
- Include 1 of these special characters: @_-.#(other characters are not allowed)
- 8 to 15 characters and no spaces
- Cannot include repeating (AAAA, 1111) or sequential (123, ABC) letters or numbers
- Cannot include your name or username



click reset password

Success

Click the Next button and begin using myuhc.com!

